

Securly Filter SSL Certificate Installation Guide

BYOD (Bring Your Own Device)

Windows Computer Installation

1. Download the Installer

- Go to <https://www.securly.com/ssl>
- Click **Download for Windows**
- Save the installer application to your computer

2. Run the Installer

- Locate the downloaded file (usually in your Downloads folder)
- Double-click to run the installer
- Click **Yes** if prompted by User Account Control
- Follow the on-screen instructions
- The installer will automatically install the SSL certificate

3. Complete Installation

- Wait for the installation to complete
- Click **Finish** when done
- Restart your browser for changes to take effect

Mac Computer Installation

1. Download the Installer

- Go to <https://www.securly.com/ssl>
- Click **Download for Mac**
- Save the installer application to your computer

2. Run the Installer

- Locate the downloaded file (usually in your Downloads folder)
- Double-click to open the installer
- Follow the on-screen instructions
- Enter your Mac administrator password when prompted
- The installer will automatically install the SSL certificate to your Keychain

3. Complete Installation

- Click **Close** or **Finish** when the installation is complete
- Restart your browser for changes to take effect

iOS (iPhone/iPad) Installation

1. Download the Certificate

- On your iOS device, open Safari and go to <https://www.securly.com/ssl>
- Tap **Download for iOS**
- The certificate file will download
- Tap the downloaded certificate file to begin installation

2. Install the Certificate

- A dialog will appear saying "*This website is trying to open Settings to show you a configuration profile. Do you want to allow this?*"
- Tap **Allow**
- The **Settings** app will open automatically
- Tap **Install** in the upper right corner
- Enter your device passcode if prompted
- Tap **Install** again to confirm
- Tap **Install** once more on the warning screen
- Tap **Done** when complete

3. Enable Full Trust for the Certificate

- Go to **Settings > General > About**
- Scroll to the bottom and tap **Certificate Trust Settings**
- Find the **Securly** certificate under "Enable Full Trust for Root Certificates"
- Toggle the switch **ON** (turn it green)
- Tap **Continue** on the warning dialog

4. Verification

- The certificate is now installed and trusted
- Open Safari and browse to verify it's working without certificate errors

Chromebook Installation

For Personal Chromebooks

1. Download the Certificate

- Go to <https://www.securly.com/ssl>
- Download the certificate file

2. Install the Certificate

- Open Chrome and go to `chrome://settings/certificates`

- Or: **Settings > Privacy and security > Security > Manage certificates**
- Click the **Authorities** tab
- Click **Import**
- Select the downloaded certificate file
- Check **Trust this certificate for identifying websites**
- Click **OK**

3. Restart Chrome

For School-Managed Chromebooks

- The certificate is automatically installed by your school's IT department
- No action needed

Firefox Installation (All Platforms)

Firefox requires separate installation since it doesn't use system certificates.

1. First, install the certificate on your system

(Using the Windows or Mac instructions above)

2. Then, manually add to Firefox

- Open Firefox
- Click the menu button (≡) > **Settings**
- Select **Privacy & Security** from the left sidebar
- Scroll down to **Certificates** section
- Click **View Certificates**
- Go to the **Authorities** tab
- Click **Import**
- Navigate to where the certificate file is located:
 - Windows:** Check your Downloads folder for the .crt file
 - Mac:** Check your Downloads folder for the .crt file
- Select the certificate file
- Check **Trust this CA to identify websites**
- Click **OK**

3. Restart Firefox

Verification

After installation, test that the certificate is working:

1. Try visiting a website
2. You should **not** see certificate warnings or errors
3. If you still see warnings, restart your device and try again

Troubleshooting

Installation failed or won't run?

- Make sure you have administrator privileges on your device
- Try downloading the installer again
- On Mac: Check System Preferences > Security & Privacy for any blocked software
- On Windows: Temporarily disable antivirus if it's blocking the installer

iOS: Certificate won't install?

- Make sure you're using Safari browser (not Chrome or other browsers)
- Check that you don't have any restrictions preventing certificate installation
- After tapping the downloaded certificate, make sure you tap **Allow** when prompted to open Settings

Still seeing security warnings after installation?

- Restart your browser completely (close all windows)
- Try restarting your entire device
- Clear your browser cache
- For Firefox, make sure you completed the manual certificate installation
- For iOS, verify you enabled "Certificate Trust Settings"

Need help?

- Contact your school's IT department
- They can verify your installation or provide additional support

Important Notes

- This certificate is required for the Securly web filter to work on your personal device
- Windows and Mac use installer applications that handle installation automatically
- iOS and Chromebook require manual certificate installation
- Firefox always requires separate manual installation regardless of platform