

# Securly Filter SSL Certificate Installation Guide

BYOD (Bring Your Own Device)

## Windows Computer Installation

### 1. Download the Installer

- Go to <https://www.securly.com/ssl>
- Click **Download for Windows**
- Save the installer application to your computer

### 2. Run the Installer

- Locate the downloaded file (usually in your Downloads folder)
- Double-click to run the installer
- Click **Yes** if prompted by User Account Control
- Follow the on-screen instructions
- The installer will automatically install the SSL certificate

### 3. Complete Installation

- Wait for the installation to complete
- Click **Finish** when done
- Restart your browser for changes to take effect

## Mac Computer Installation

### 1. Download the Installer

- Go to <https://www.securly.com/ssl>
- Click **Download for Mac**
- Save the installer application to your computer

### 2. Run the Installer

- Locate the downloaded file (usually in your Downloads folder)
- Double-click to open the installer
- Follow the on-screen instructions
- Enter your Mac administrator password when prompted
- The installer will automatically install the SSL certificate to your Keychain

### 3. Complete Installation

- Click **Close** or **Finish** when the installation is complete
- Restart your browser for changes to take effect

## iOS (iPhone/iPad) Installation

### 1. Download the Certificate

- On your iOS device, open Safari and go to <https://www.securly.com/ssl>
- Tap **Download for iOS**
- The certificate file will download
- Tap the downloaded certificate file to begin installation

### 2. Install the Certificate

- A dialog will appear saying *"This website is trying to open Settings to show you a configuration profile. Do you want to allow this?"*
- Tap **Allow**
- The **Settings** app will open automatically
- Tap **Install** in the upper right corner
- Enter your device passcode if prompted
- Tap **Install** again to confirm
- Tap **Install** once more on the warning screen
- Tap **Done** when complete

### 3. Enable Full Trust for the Certificate

- Go to **Settings > General > About**
- Scroll to the bottom and tap **Certificate Trust Settings**
- Find the **Securly** certificate under "Enable Full Trust for Root Certificates"
- Toggle the switch **ON** (turn it green)
- Tap **Continue** on the warning dialog

### 4. Verification

- The certificate is now installed and trusted
- Open Safari and browse to verify it's working without certificate errors

## Chromebook Installation

### For Personal Chromebooks

#### 1. Download the Certificate

- Go to <https://www.securly.com/ssl>
- Download the certificate file

#### 2. Install the Certificate

- Open Chrome and go to `chrome://settings/certificates`

- Or: **Settings > Privacy and security > Security > Manage certificates**
- Click the **Authorities** tab
- Click **Import**
- Select the downloaded certificate file
- Check **Trust this certificate for identifying websites**
- Click **OK**

### 3. Restart Chrome

## For School-Managed Chromebooks

- The certificate is automatically installed by your school's IT department
- No action needed

## Firefox Installation (All Platforms)

*Firefox requires separate installation since it doesn't use system certificates.*

### 1. First, install the certificate on your system

(Using the Windows or Mac instructions above)

### 2. Then, manually add to Firefox

- Open Firefox
- Click the menu button (≡) > **Settings**
- Select **Privacy & Security** from the left sidebar
- Scroll down to **Certificates** section
- Click **View Certificates**
- Go to the **Authorities** tab
- Click **Import**
- Navigate to where the certificate file is located:
  - Windows:** Check your Downloads folder for the .crt file
  - Mac:** Check your Downloads folder for the .crt file
- Select the certificate file
- Check **Trust this CA to identify websites**
- Click **OK**

### 3. Restart Firefox

## Verification

After installation, test that the certificate is working:

1. Try visiting a website
2. You should **not** see certificate warnings or errors
3. If you still see warnings, restart your device and try again

# Troubleshooting

## Installation failed or won't run?

- Make sure you have administrator privileges on your device
- Try downloading the installer again
- On Mac: Check System Preferences > Security & Privacy for any blocked software
- On Windows: Temporarily disable antivirus if it's blocking the installer

## iOS: Certificate won't install?

- Make sure you're using Safari browser (not Chrome or other browsers)
- Check that you don't have any restrictions preventing certificate installation
- After tapping the downloaded certificate, make sure you tap **Allow** when prompted to open Settings

## Still seeing security warnings after installation?

- Restart your browser completely (close all windows)
- Try restarting your entire device
- Clear your browser cache
- For Firefox, make sure you completed the manual certificate installation
- For iOS, verify you enabled "Certificate Trust Settings"

## Need help?

- Contact your school's IT department
- They can verify your installation or provide additional support

## Important Notes

- This certificate is required for the Securly web filter to work on your personal device
- Windows and Mac use installer applications that handle installation automatically
- iOS and Chromebook require manual certificate installation
- Firefox always requires separate manual installation regardless of platform